

X-Class Reservation Fee Agreement.

Terms and Conditions

Reserving the new X-Class. (One reservation available per customer)

- 1. Reservation of the new X-Class.** You may reserve an early build date for a new X-Class by pressing the 'Process payment' button and paying a reservation fee in accordance with these terms. Please note that by making a reservation you also agree to be subject to, and comply with, our Legal Notice and Privacy Policy.
- 2. X-Class Reservation Fee.** You must pay in full and cleared funds a refundable reservation fee of £1,000 (Reservation Fee) to reserve an early build date for a new X-Class. Registering your interest in the X-Class and reserving an early build date by payment of the Reservation Fee does not constitute an agreement by us to supply a vehicle or accept you for finance. In addition, we give no guarantee or commitment as to any build or delivery date.
- 3. Payment of Reservation Fee.** We accept payment by credit card and debit card by Master Card, Visa Credit, Visa Debit, Visa Electron and Visa Purchasing. Any card payment we take from you will be directed through a secure portal and your card details will not be stored by us. You confirm to us that you are authorised to use the payment method that you provide to make the payment. We, and/or your card issuer, may carry out security checking to confirm that this is the case. We will not hold your Reservation Fee separately or pay any interest on it.
- 4. Return of the Reservation Fee.** We will return your Reservation Fee to you if (i) you decide not to order a new X-Class and notify us in accordance with section 5 below, or (ii) you order a new X-Class direct from us or a Mercedes-Benz authorised dealer. The refund will be made to the same card that you used to pay the Reservation Fee and will be made within 14 days of (i) the date that you notify us in accordance with section 5 below that you do not wish to order a new X-Class or (ii) the date that your order for a new X-Class is accepted by us or a Mercedes-Benz authorised dealer. Please note that the Reservation Fee cannot be used as part of your deposit for any finance package.
- 5. Cancellation of your reservation.** If you change your mind about a reservation you can cancel your reservation at any time by notifying us in writing at Re: X-Class Reservation Team, Contact Centre, Mercedes-Benz Vans UK Ltd., Tongwell, Milton Keynes, MK15 8BA or via email to mercedes-benzenquiries@daimler.com. In such circumstances we shall refund your Reservation Fee to you in accordance with section 4 above.
- 6. Mercedes-Benz Finance.** You confirm that you intend to purchase or finance any subsequent purchase of an X-Class via a finance product provided by Mercedes-Benz Financial Services UK Limited ("MBFS"). All finance shall be subject to status, MBFS' lending criteria and shall be available to customers aged 18 and over only.
- 7.** Your reservation of a build date is not transferable or assignable.

